

Terms and Conditions

- Quotations are valid for a period of 30 days from the date of issue.
- Unless stated otherwise, quotations are in \$AUD and may be subject to variation in certain circumstances.
- Quotations are based upon details supplied by you to Prints on Glass.
- Quotations are for the measure, manufacture and installation during normal business hours, Monday to Friday.
- Before booking your project in to be measured, please ensure that all cupboards, benchtops, power points, the range hood, and any other fixtures are complete and in place. If the kitchen is not finished and requires us to return to check measure, we reserve the right to pass on any additional cost required to do so.
- No substrate or wall preparation has been included or allowed for.
- Aluminium angles, trims or post installation protection is not included in this quotation.
- Quotations are based on clear unobstructed access to the site which should meet safety standards. No allowance has been made for flights of stairs, scaffolding or lifting equipment. A suitable safe area for glass storage must be available.
- All products supplied and installed by Prints on Glass conform to Australian Standard 2208 and are covered by our warranty.
- Adequate parking is to be available at the time of delivery & installation.
- I certify that I am authorised to reproduce and display the image at my intended location. I also acknowledge that my image may require cropping in order to suit the dimensions of the print/s that I have ordered and that through enlarging the image the resolution will be reduced.
- All printing processes present some colour variation and finished prints never match a file viewed on a computer screen. We encourage customers to purchase a finished sample where colour matching or resolution is critical.
- We have allowed 1 hour of graphic design within this quote. Where we are required to recreate, edit or colour correct artwork we reserve the right to charge an additional \$100 per operator hour to achieve final acceptable artwork that meets your approval.
- Glass for all projects will not be ordered until full payment has been received.
- Full payment must be received prior to booking the installation of your project.
- Acceptable forms of payment are Credit card, EFT, Pay Pal or cleared cheque prior to installation.
- Our standard lead times are 21 working days from your acceptance of this quotation, approval of print compliant artwork and receipt of payment.

By accepting this quotation you are agreeing to our standard terms and conditions found on our website.